VOICELINQ
UNIFIED COMMUNICATIONS
2025

SUBMIT LEADS TO:
T.D. SYNNEX
#DTSTECHNOLOGY

WEBSITE:
WWW.DTSTECHNOLOGY.COM

PHONE:
1.800.803.1535

EMAIL:
SALES@DTSTECHNOLOGY.COM

All offers valid through 9/30/2025 or while supplies last. Available for all segments including public sector.

BENEFITS

CLOUD CALLING

- **Next-Generation PBX**: Advanced functionality delivered through a secure, carrier-grade platform with geo-redundant reliability.
- **Seamless Integration**: Natively supports messaging, team collaboration, meetings, and contact center tools.
- **Comprehensive Mobility**: Access communication features across desk phones, desktops, tablets, and smartphones.
- **Unified Experience**: A consistent, user-friendly interface on all devices.
- **Microsoft Teams Integration**: Fully integrates for enhanced collaboration and productivity.
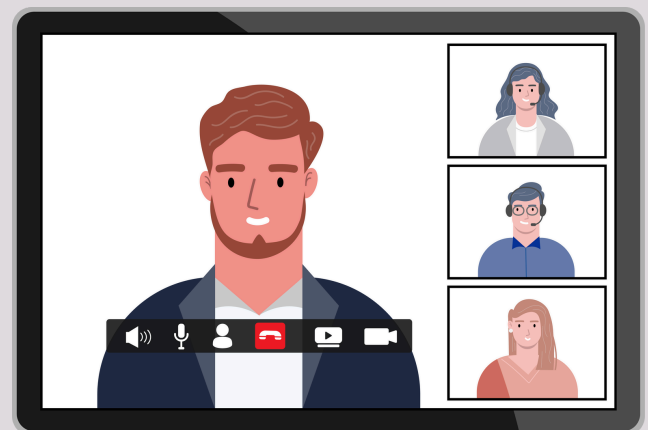
COLLABORATION

- **Immersive In-Office Experience**: Deliver the feeling of being in the office from anywhere.
- **Secure Sharing**: Share screens, apps, or files quickly and securely, no matter where you are.
- **Shared Workspace**: Enhance collaboration with a centralized workspace for seamless teamwork.
- **Simplified Workflow**: Eliminate app-switching with instant access to shared content.

MEETINGS & VIDEO CONFERENCING

- **Scalable Video Conferencing**: Equip remote teams with a secure, scalable video conferencing and meeting room solution.
- **HD Video Collaboration**: Create more personal and engaging meetings with high-definition video.
- **In-Office Experience**: Enhance collaboration with visual cues and shared workspaces for an immersive experience.
- **Flexible Cloud Storage**: Store recordings in your cloud or ours for easy access, downloading, and sharing.

BENEFITS

CHAT & MESSAGING

- **Flexible Messaging**: Enable 1:1 messaging or instant group chats for seamless team communication.
- **File Sharing**: Share files securely in private or public workspaces to boost collaboration.
- **Conversation History**: Access past conversations effortlessly.
- **Presence Indication**: Keep teams connected with real-time visibility into availability.
- **Cross-Device Communication**: Take conversations anywhere, on any device.

MOBILE-FIRST SOLUTION

- **Mobile Office Access**: Empower users to work from anywhere with our mobile app for Android and iOS.
- **One-Click Calling**: Launch audio or video calls directly from chat with a single click.
- **VoIP Calling**: Make and receive business calls seamlessly over VoIP.
- **Call Flexibility**: Switch calls effortlessly between desktop, desk phone, or mobile device.
- **Unified Experience**: Enjoy a consistent interface across desktop, tablet, and mobile devices.
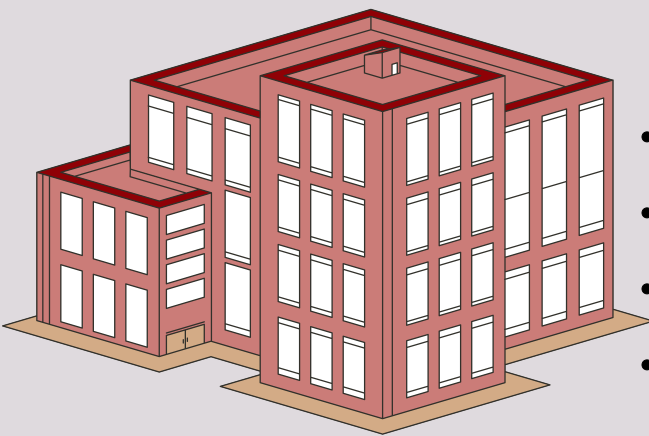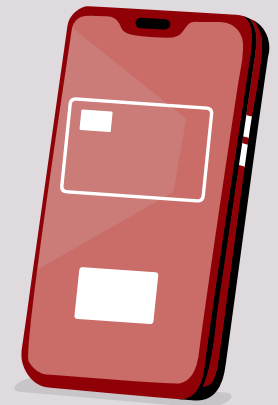
TAILORED TO YOUR NEEDS

- **Tailored Solutions:** Customize features and integrations to fit your unique business needs.
- **Extensive API Library:** Leverage over 240 APIs to enable seamless integration with any application.
- **Enhanced Flexibility:** Adapt and scale your communication tools to support your operations.
- **Seamless Integration:** Connect effortlessly with existing systems for a unified workflow.

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PROVISIONING | SYSTEM MANAGEMENT | RECORDING | REAL TIME CONTROL | CONFERENCING | CONTACT CENTER | ENDPOINTS | USER MANAGEMENT | REPORTING | DIAL PLAN MANAGEMENT

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SECURITY

HIPAA COMPLIANCE

Ensure secure, HIPAA-compliant communications with advanced encryption to protect sensitive patient information. Our tools are designed to maintain confidentiality across all devices, providing reliable data management for audits and compliance requirements.

UNMATCHED GEO-REDUNDANT RELIABILITY

Ensure seamless business continuity with geo-redundant systems across two separate data clusters. Backed by carrier redundancy, this setup provides unparalleled reliability to keep your operations running smoothly, no matter what.
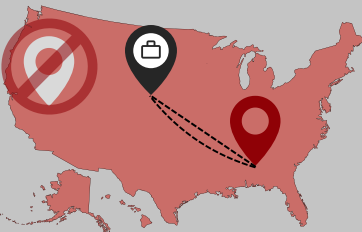
HOW IT WORKS:
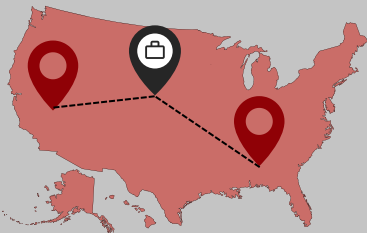
DUAL DATA CLUSTERS

Your data is hosted across two geographically separate clusters, ensuring continuous availability even in the event of a localized failure.
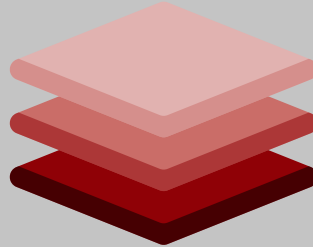
CARRIER BACKUP

Integrated carrier redundancy adds an extra layer of protection by providing failover support for uninterrupted connectivity.

AUTOMATIC FAILOVER

In the event of an outage in one data cluster, the system automatically redirects traffic to the secondary cluster without impacting your operations.

SEAMLESS CONNECTIVITY

This robust setup ensures your business remains operational, providing unmatched reliability and peace of mind.

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FEATURES

Hunt Groups
VoiceLinQ's Hunt Groups enable efficient call distribution to a designated group of users. Calls are routed in a predefined order or simultaneously, ensuring that every call is answered quickly and improving overall response times.

Bi-Directional Call Recording
VoiceLinQ's Bi-directional Call Recording captures both sides of a conversation for compliance, training, and quality assurance. It provides clear, accurate recordings of all interactions, ensuring complete documentation of customer communications.

Call Tracing
Allows users to track and analyze call details, including call origin, duration, and destination.

Auto Receptionist
VoiceLinQ's Auto Receptionist automatically greets and directs incoming calls to the appropriate department or extension. It streamlines call handling, reducing wait times and improving customer experience with customizable greetings and options. *(Additional $19.99/month)*.

CRM Integrations
over 70 CRM integrations, allowing seamless synchronization between your phone system and customer management tools. This enhances workflow efficiency, providing instant access to customer data and improving overall service and support. See following page for a list of accepted platforms.

Mobile Agents
Fully functional mobile apps which users can use to make calls, check voicemail, and access features from anywhere, ensuring seamless connectivity for remote or traveling employees.

Call Center & Analytics
Advanced tools for managing customer interactions and optimizing performance, iincluding real-time reporting, call tracking, and data insights to help improve efficiency, customer satisfaction, and decision-making.

Advanced Call Queues
VoiceLinQ's Advanced Call Queues manage high call volumes efficiently by organizing callers into queues based on priority or availability. Features like customizable hold messages and analytics ensure improved caller experience and operational performance.

Agent/Supervisor Roles
Provides supervisors with tools to monitor, manage, and support agents in real time. Features like call monitoring, whisper coaching, and performance analytics enhance team productivity and customer service quality.

SIP Monitoring & Diagnosis Tools
VoiceLinQ's SIP Monitoring & Diagnosis Tools offer real-time tracking and troubleshooting for SIP calls. These tools help identify and resolve issues quickly, ensuring optimal performance and reliability of voice communication systems.

Video Collaboration
VoiceLinQ's Video Collaboration solution enables seamless video meetings with high-quality audio and video. It supports team collaboration across locations, enhancing communication and productivity with easy-to-use tools for sharing, conferencing, and real-time interaction.

Recorded Call Transcription
Automatically parses call recordings by user, transcribes them into text, separates the text by speaker and provides a textual representation of the conversation.

Recorded Call Transcription with Sentiment Analytics
Transcribes recorded calls and flags sentiment with color coding (green, yellow, red), offering a visual way to assess customer interactions.

Auto Attendant Speech Recognition
VoiceLinQ offers Automated Attendant Speech Recognition using Google or Deepgram AI. Callers can say the name of the person they wish to reach, and the platform transfers them directly to the correct extension.

Desktop Web RTC
Allows users to make voice and video calls directly from their web browser. With no software installation required, it offers seamless communication and easy access from any desktop, enhancing productivity and flexibility.

Reception Console
Provides an intuitive interface for managing incoming calls.

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INTEGRATIONS

OVER 70 COMPATIBLE CRMS!

Microsoft Teams	Salesforce	Sugar	Hubspot	Zendesk	Microsoft Dynamics
Netsuite	Accelo	Active Campaign	AgencyBloc		AutoTask
eAgent	Freshdesk	ConnectWise	Denticon	DrChrono	Drift
Kayako	Infusionsoft	Zoho	NowCerts	Propertyware	Redtail
Stripe	Google Search	VinSolutions	HelpScout		vTiger

+ MORE!

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ELIGIBLE PHONES

WIRED DESK PHONES

GRANDSTREAM GHP620

2 SIP Accounts

With screen (pictured)

$38.33

No screen

$25.00

YEALINK SIP-T44U

12 SIP Accounts

$87.50

YEALINK SIP-T53

12 SIP Accounts

$93.50

WIRE FREE DESK PHONES
(CONTINUED ON NEXT PAGE)

GRANDSTREAM GRP2613W

6 SIP Accounts

Wi-Fi & Bluetooth Enabled

$46.11

GRANDSTREAM GRP2614

Dual Screens

4 SIP Accounts

Wi-Fi & Bluetooth Enabled

$97.78

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ELIGIBLE PHONES

WIRE FREE DESK PHONES

GRANDSTREAM GHP620/621W

2 SIP Accounts
Wi–Fi Network Enabled

With screen (pictured)
$43.89

No screen
$39.44

YEALINK SIP-T44W

12 SIP Accounts

Wi–Fi Network Enabled

$97.50

YEALINK SIP-T34W

4 SIP Accounts

Wi–Fi Network Enabled

$74.50

YEALINK SIP-T53W

12 SIP Accounts

Wi–Fi Network Enabled

$105.00

YEALINK SIP-T54W

16 SIP Accounts

Wi–Fi Network Enabled

$135.50

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VOICELINQ PBX - UNBEATABLE PRICING
UP TO 25% MONTHLY RECURRING REVENUE FOR PARTNERS

VOICELINQ
STANDARD BUSINESS

$14.99
/MONTH
WITH 1 YEAR PREPAY.
1-YEAR COMMITMENT (MONTHLY PAYMENTS): $17.99/MO
MONTH TO MONTH RATE: $19.99 /MO

Desktop Phone & Mobile Apps

Hunt Groups

Bi–directional Call Recording

Detail Reporting

Call Tracing

Auto Receptionist Available for an added $19.99 per month

CRM & Video Conferencing with Direct Microsoft Teams Integration Available for an Added $2.99 per month

VOICELINQ
CALL CENTER

$24.99
/MONTH
WITH 1 YEAR PREPAY.
1-YEAR COMMITMENT (MONTHLY PAYMENTS): $29.99/MO
MONTH TO MONTH RATE: $34.99 /MO

CRM Integrations

Video Conferencing

Advanced Call Queues

Agent Supervisor Roles

Real–Time Analytics Dashboard

ADD LTE DATA TO ANY LTE ENABLED PHONE
$1.99/MONTH

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